Professional referral guide

FOR HEALTHCARE, SUPPORT AND HAIR PROFESSIONALS

Sarah Afiovana is a wig maker who offers private, one-to-one appointments at her Matlock atelier. She helps women, men and children choose wigs, toppers and hair systems.

Advice centred on the client

Sarah starts with how the client wants the piece to look and feel, then discusses comfort, budget, daily routine and timing. The client can get in touch at any stage of choosing a piece.

Fit, fitting and aftercare

Sarah discusses coverage, colour, density and construction. She explains the options for fitting and personalisation, how to care for the piece, and any costs for further services.

Choose a private consultation

£65

45 MINUTES

Focused advice and measurements when the client has a clear idea of what they need.

£120

90 MINUTES

More time to compare suitable pieces, discuss fit and coverage, and take measurements.

PAYABLE ON BOOKING

Clients who saw Sarah less than 12 months ago can contact the atelier to arrange their next appointment without a further consultation fee.

Consultation fees are separate from the cost of any piece or further service. There is no obligation to buy.

This is a private, non-clinical service. Please speak to your clinical team for diagnosis or treatment.

Making a referral

A PRACTICAL GUIDE FOR PROFESSIONALS, CLIENTS AND FAMILIES

Share the guide

Clients can book or contact Sarah directly. They can bring a support person. A parent or guardian should arrange and attend a child's appointment. Please contact the atelier in advance to discuss access needs.

Enquire on a client's behalf

Ask the client first. With their agreement, share only their name, preferred contact details and any practical timing or access needs they want Sarah to know. Include your name and organisation. Please keep diagnoses, medical records and payment details out of email and the general enquiry form.

Book and plan the next step

The client chooses a time online and pays at checkout. Confirmation follows successful payment. Sarah discusses the recommendation, price, fitting and care before the client agrees to order.

Timing for pieces

For ready-made pieces, we confirm estimated shipping or delivery within three days of confirmed payment and receipt of the order. Bespoke commissions typically take 8-12 weeks after the specification is agreed. Sarah confirms any additional fitting or personalisation time separately.

Book a private consultation

sarahafiovana.co.uk/consultations/

01629 380880 / info@afiovana.com

First Floor, 6-8 Bank Road, Matlock, Derbyshire DE4 3AQ

By appointment only / Contact the atelier